

Electronic Services 6.16.0 Release Notes

Table of Contents

Electronic Services 6.16.0 Release Notes	1
Table of Contents.....	1
Enhancements.....	2
PayNow	2
PayNow Payment Processing: New eStatement Notification and Pay Without Login	2
Traffic Portal	5
Link to PayNow Guest Checkout for eStatement	5
eInvoices and eStatements	6
Improvements to email notifications	6
Resolved.....	6
PayNow	6
Traffic Portal	6
eInvoices	7

Enhancements

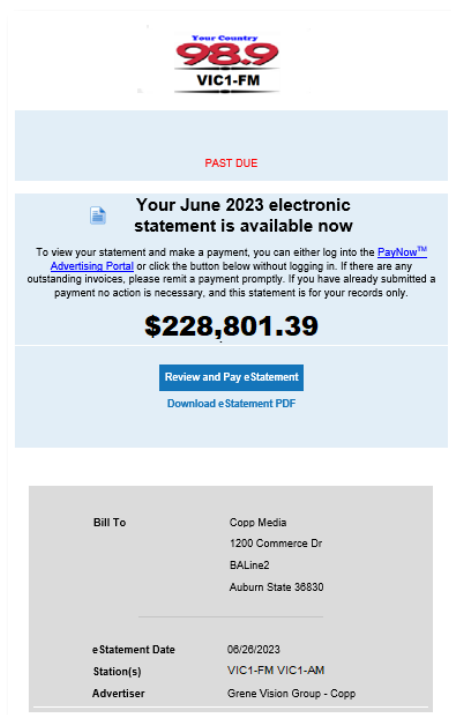
PayNow

PayNow Payment Processing: New eStatement Notification and Pay Without Login

The delivery of eStatements has been enhanced for those broadcast companies subscribed to the new PayNow Merchant Processing service (PNMP). The eStatement email notification has a fresh look and feel which offers more options and a better experience for clients receiving eStatements. This new design is cohesive with the recently released eInvoice email notification. When the eStatement is delivered, advertisers and agencies have an opportunity to “Pay Without Login” directly from the eStatement.

New eStatement Email Notification

Upon opening the eStatement advertisers and agencies will see a new, updated format.



- **Logo** – a logo will be present if the broadcast company has uploaded a logo for use on eInvoices and eStatements. If no logo is available, the broadcast company’s payment account name will be used in its place.
- **Statement Indicator** – the area under the logo will display “Past Due” if there are outstanding balances on the client account. If the statement is trade, it will also be called out in this area as well.
- **Statement Month** – displays the month of the eStatement delivered.
- **Instructions** - explains how to proceed reviewing and paying the statement.

- **Amount** – the total balance is displayed. This is calculated by adding all past due amounts and current amounts due, then subtracting any unapplied credits.
- **Review and Pay eStatement button** – launches a new page which has more detailed information and an option to pay.
- **Download eStatement PDF button** – allows the email recipient the option to download the eStatement.
- **Bill to** – reflects the advertiser/agency billed.
- **eStatement Date** – shows the month/day/year of the statement.
- **Station(s)** – indicates the station or stations from which the outstanding charges came.
- **Advertiser** – the advertiser’s name is displayed in this field.

eStatement Banner

The “Review and Pay” button launches the next page.

PayNow Advertising Portal

Your Country 98.9 VIC1-FM

ACCOUNT PAST DUE

Past Amount Due	\$229,413.51
Current Amount Due	\$57.28
Total Amount Due	\$229,470.79
Unapplied Credits	(\$669.40)
Total Balance	\$228,801.39

❗ There is a **PAST DUE** balance of \$229,413.51 on this account. [Login](#) for details.

[Pay Without Login](#)

[Login to Manage Account](#)

[Download](#) [Print](#)

Copp Media

Remit To:
Best & Johnson Broadcasting
123 Main Street
Opelika, AL 36801

Greene Vision Group - Copp

Statement Date	6/29/2023
El Code	159953
Total Due:	\$228,780.42
Amnt Paid	

Charges or payments after the Statement date will appear on the next statement.

----- Be --- Detach and return with payment. --->B -----

Copp Media

1200 Commerce Dr
BALine2
BALine3
Auburn, State 36830
United States of America

Greene Vision Group - Copp

Statement Date	6/29/2023
El Code	159953
Total Due:	\$228,780.42

Statement Aging Summary

Station	June	May	April	March	February*	Total
VIC1-FM	\$0.00	\$0.00	\$0.00	\$0.00	\$4,534.89	\$4,534.89
VIC2-AM	\$0.00	\$359.88	\$0.00	\$124,431.78	\$99,453.87	\$224,245.53
Total Due	\$0.00	\$359.88	\$0.00	\$124,431.78	\$103,988.78	\$228,780.42

Statement Detail

Transaction Date	Station	Type	Transaction Number	Transaction Description	Amount	Net Due
9/25/2014	VIC1-FM	Inv	557-00035-0001	Est. 1313 Greene Vision Med/RT BOGO Radio 2014	\$254.15	\$0.00
3/29/2016	VIC1-FM	Pay	1-10	Payment, Thank You	(\$254.15)	
10/24/2022	VIC1-FM	Adj	ADJ-736	Adjustment	\$3.33	
5/5/2023	VIC1-FM	Adj	ADJ-740	Adjustment	(\$0.25)	
9/19/2023	VIC1-FM	Adj	ADJ-746	Adjustment	(\$3.08)	
9/29/2014	VIC1-FM	Inv	557-00036-0000	Est. 1314 Greene Vision UV Prod/ Sunrise Radio 2014	\$547.40	\$0.00
3/29/2016	VIC1-FM	Pay	1-9	Payment, Thank You	(\$547.40)	
6/29/2014	VIC1-FM	Inv	557-00037-0001	Est. 1525 Greene Vision 4th of July Radio	\$78.20	\$0.00
3/29/2016	VIC1-FM	Pay	1-8	Payment, Thank You	(\$78.20)	

When opened, the banner on the left panel of the email will display:

- **Logo** – If the station has uploaded a logo for eInvoices and eStatements, it will display on the email banner. If no logo is available, the broadcast company’s payment account name will be present.
- **Account** – This will show a status icon:
 - Paid
 - Unpaid
 - Past Due
 - Trade

- **A/R information-**

- Current Amount Due – outstanding amount for any current A/R transactions.
- Total Amount Due – the sum of the past due and current amounts due.
- Unapplied Credits – any payments or credit adjustments that have not yet been applied to debit transactions. This will include any pre-payments.
- Total Balance – this reflects the client’s current A/R balance, including unapplied credits.
- **Past due** – If there are past unpaid invoices, a warning message will display.
- **Pay Without Login** – gives the email recipient the ability to process a payment without logging into the PayNow™ Advertising Portal.
- **Login to Manage Account** – takes the payer to the login page of the PayNow™ Advertising Portal
- **Download** – downloads the eStatement PDF.
- **Print**- allows the payer to print the eStatement PDF.

Payment Options

PayNow Advertising Portal

ACCOUNT

PAST DUE

Past Amount Due	\$229,413.51
Current Amount Due	\$57.28
Total Amount Due	\$229,470.79
Unapplied Credits	(\$659.40)
Total Balance	\$228,801.39

There is a **PAST DUE** balance of \$229,413.51 on this account. [Login](#) for details.

[Pay Without Login](#)

[Login to Manage Account](#)

[Download](#) [Print](#)

Payment Amount

- ☒ \$229,470.79
Total [amount due](#) on your account.
- ☐ \$229,413.51
Amount [past due](#) on your account only.

Payment Method

☒ Credit Card ☐ Bank/ACH

First Name * Last Name *

Credit Card Number *

Expiration Date * Security Code * Postal/Zip Code *

MM / YYYY CVV

[Continue](#)

[Cancel](#)

If the advertiser/agency selects the “Pay Without Login” button another page will launch giving the client the option to pay with a credit card or ACH. The user has two payment options:

- **Total Amount Due** – past due, plus any current amounts due
- **Past Due** – pay only against amounts that are in arrears.

Note: Electronic trade statements are also delivered, but paying the trade eStatement is not an option. The PDF of the statement is watermarked with “Trade Statement – Do Not Pay” and there is no “Pay Without Login” button present.

Mobile Friendly

The newly designed eStatement email notification, including the option to pay without logging in to the PayNow™ Advertising Portal, is now mobile friendly. Advertisers and agencies opening the new email notification will be able to easily view and pay from mobile devices.

Traffic Portal

Link to PayNow Guest Checkout for eStatement

For those Traffic Portal Users with Single Sign-on credentials (SSO), new “Guest Checkout” links have been added to the eStatement search. This link allows the Traffic Portal user to view the eStatement email notification as it was sent to the client. This link allows the station user the ability, with client approval, to process a payment on behalf of the advertiser/agency if needed. The “Guest Checkout” link on the eStatement would be used in cases where the Traffic Portal user wants to process an electronic payment. The Traffic Portal user must key in an advertiser/agency email address as part of the process. A payment confirmation will be sent to that individual. Only one email address is permitted.

The Traffic Portal user also has the option to drill down into the eStatement delivery details. The “Guest Checkout” option, at this level, populates with the email address of the person to whom the eStatement was originally delivered. If a payment is processed from this link, a payment confirmation will be delivered to the person who initially received the eStatement.

The screenshot shows the PayNow Traffic Portal interface. At the top, there's a navigation bar with links like Home, Orders, Account Balances, eInvoices, eStatements, Campaigns, PayNow, Users, and Reports. Below this is a search bar for "E-Statement Search" with various filters like Statement Month, Creation Date, Company Account, Advertiser Name, Agency Name, Statement Print Req., and Void Status. A "Search" button is present. Below the search form, there's a table of eStatements. The table has columns for Status, Delivery Status, Statement Date, Voided, View, Agency, Advertiser, Station, Client Code, Revenue Type, Total Balance Due, and Creation Date/Time. A "Guest Checkout" link is highlighted in red in the table. Below the table, there's a section for "Delivery Details" with a table showing Status, Target, and Delivery Date.

Status	Target	Delivery Date
Delivered	wjohnson@marketron.com	06/26/2023 03:39:59 PM
Delivered	sunitha.ca07@gmail.com	06/26/2023 03:39:59 PM
Delivered	wjohnson@marketron.com	06/26/2023 02:19:45 PM

In the unlikely event there is no eStatement PDF available to view, the “Guest Checkout” link will not be visible in the Traffic Portal.

eInvoices and eStatements

Improvements to email notifications

The footer notes on both the eInvoice and eStatement email notifications have been improved. The changes in the text were implemented to remove concerns by broadcast companies that do not have PayNow. References to PayNow sometimes confused advertisers and agencies receiving these emails. The uncertainty stems from cases where the client does not have the option to process payments through PayNow when eInvoices were delivered from non-PayNow broadcast companies. While the revised footer notes call out PayNow, the new verbiage makes clear that not all eInvoices can be paid through PayNow. Changes to the footer notes are applicable to the new PayNow Merchant Processing service as well as those emails delivered from stations using Authorize.net and Chase.

Radio stations partner with Marketron Services to provide this electronic statement service. In addition to this electronic email, you can login to the [PayNow™ Advertising Portal](#) to view or print any historical invoices and statements, and in some instances, make payments. Please note: Not all Payment services are available to subscribers. Check with your vendor to see if PayNow is available for use. If the online payment is not available, please arrange payment directly with your subscribed radio station(s) to avoid any late fees.

If you don't know your login information, click on the "Forgot Username/Password" on the [PayNow™ Advertising Portal](#) login page.

Thank you for your business!

Do not reply to this email. This message is an automated response. Please direct any questions or concerns regarding your invoices to the above-mentioned station.

Resolved

PayNow

- A PayNow "Pay Without Login" issue in the new eInvoice email notification has been resolved where if the payer, upon entering payment information, hits the "Authorize Payment" button more than once it could result in a duplicate payment. Now, the "Authorize Payment" button will be disabled once the payer clicks the button to complete the payment. **(PER 7062)**

Traffic Portal

- An issue has been resolved where when an admin Traffic Portal user logged into the portal with single sign-on credentials and attempted to change and save security settings in the User menu, the changes would not be saved.
- A Traffic Portal issue has been corrected where when a user logged into the portal with single sign-on credentials an error would display when attempting to download eStatements. **(PER 7054)**

- Work has been done to improve speed when searching for eInvoices in the Traffic Portal.

eInvoices

- An issue has been resolved where there could be a bad format error for 4A eInvoices. A patch was deployed May 24, 2023, to resolve the issue in production.